



BHCP

631 West Penn Avenue
Robesonia, PA 19551
610-693-1120
www.brubakerheating.com

Maintenance Service Plan

Benefits of a BHCP Service Plan

Discounts: On parts and labor for repairs.

Peace of Mind: Automatic, periodic inspection, includes lubricating, adjusting and cleaning of your heating and cooling system to keep it running at peak, with trouble-free efficiency. Potential problems are spotted before they can cause trouble.

Preferred Treatment: If you need emergency service, our Service Plan customers are given preferred treatment. We service our Plan members first.

Longer Product Life: It is a known fact that regular maintenance and service on mechanical equipment prolongs its life and helps keep the equipment operating at peak efficiency.

Safety: Periodic maintenance helps insure system is operating safely.

Choice of Program: You select the Plan that best suits you and your equipment. Select from the two different Plans attached.

Satisfaction Guarantee: Our highly trained staff of technicians have the training and equipment to assure our Service Plan customers prompt and efficient service at a minimum cost.

Residential Service Plan Prices	
Standard	Premium
1 Unit \$229	1 Unit \$329
2 Units \$299	2 Units \$399
Each Additional Unit Add \$79	Each Additional Unit Add \$79

QTY	EQUIPMENT	MAKE	MODEL	SERIAL NO.	INSTALL DATE

This Service Plan is subject to the attached terms and conditions.

Date Joined _____ No. of Systems Covered _____ Plan Selected _____

Name _____ Address _____

City/State/Zip _____ Phone Number _____

TERMS AND CONDITIONS FOR ALL SERVICE PLANS

- It is mutually agreed that this Plan covers only electrically operated equipment inside the unit(s) and does not cover electrical or plumbing work outside the unit(s) or work required due to negligence or misuse of the unit(s) by the owner or any third party or because of fire, flood, acts of God, sabotage of gas or water supply or damage caused by freezing or circumstances beyond the control of BHCP.
- BHCP reserves the right to reject coverage of any unit for a Plan if an inspection by our service technician finds that the equipment is in substandard condition. In that case, the equipment must be brought up to industry standards at the customer's expense at the time of the first maintenance check before the Plan will be accepted.
- BHCP shall not be responsible for system design failures or installation failures by the owner or third parties.
- All routine service must be performed during normal working hours (Monday-Friday, 7:30 AM - 4:00 PM). All maintenance checks will be scheduled during normal working hours.
- Emergency service is available 24 hours per day, 7 days a week. Standard overtime rates apply for after hours calls, except as noted in a specific Plan.
- BHCP has the discretion to determine whether to repair or replace defective material and parts. In the event any or all of the equipment is not, in our opinion, economically repairable, BHCP will quote the replacement cost. Until replacement has taken place; no further service will be performed.
- The customer cannot assign or transfer this agreement without the prior written consent of BHCP, except as specifically provided in a Plan.
- Any changes, adjustments or repairs to the unit(s) made by others, unless authorized or approved by BHCP in writing, shall terminate BHCP's obligation under the Plan.
- Any items of material, labor or equipment which are recommended or required by local code, regulations, insurance companies, Government, State, Municipal or other authorities, are not covered by the Service Plan. An additional charge will apply for any such item.
- Unnecessary, nuisance calls are beyond the scope of this contract and will be charged to the customer at the prevailing service rates, for example: calls to replace fuses or dirty filters, calls when there is no fuel, for disconnects or to manually reset switches.
- BHCP will endeavor to render prompt and efficient service under the Plan, but it is expressly agreed that BHCP shall in no event be liable for damage caused by owner or third party's delay or other unavoidable delay or any loss arising out of proper performance of this agreement.
- All contracts have a term of one year beginning on the date the contract is signed. Any preventative maintenance or other services not scheduled and performed prior to the end of the contract are forfeited.